



BBF Sterilisationsservice GmbH \* Willy-Rüsch-Straße 10/1 \* 71394 Kernen

## To our customers

[Unsere Zeichen/Unsere Nachricht vom]

Site Modernization Circular Letter February 2021E V1; /-

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Datum

16.02.2021

### **Modernization of radiation system.**

Dear Customers

With today's letter we would like to inform you about the further progress and the current schedule for the modernization of our irradiation system and also explicitly point out the associated downtime during which we cannot carry out any irradiation for you.

Our plans have now become so concrete that we will start expanding the previous conveyor technology on 28<sup>th</sup> of July 2021. We will be able to complete the installation and commissioning of the hot cell, including the necessary qualification measures, by September 12, 2021 if no unforeseen incidents occur.

In order to be able to optimally schedule your orders, close coordination with our production planning department is mandatory for all deliveries by the end of June at the latest. Processing of deliveries that have not been notified in advance and confirmed by us can then no longer be guaranteed. This also applies to deliveries in the first 2-3 weeks after our conversion.

For goods that are to be irradiated before our modernization, Friday, July 23rd, 2021 is the last possible delivery date. Deliveries that reach us at the beginning of week 30 may no longer be irradiated and may even have to be sent back, as BBF only has limited storage options.

We have meanwhile expanded our irradiation capacities through various measures such as additional work shifts so that we can cover your expected additional requirements for stockpiling. This additional capacity is now available, but can only be fully used if you send us your additional irradiation requirements as of now and evenly spread over the next 5 months. We would therefore

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like to ask you vividly to start building up your inventory immediately and to use the currently available irradiation capacities; a complete stockpiling at a later date cannot be guaranteed.

Thank you for your support so far and your understanding for the renovation work that is still to be done. We will continue to keep you up to date on the progress of the modernization measures via our homepage. Please don't hesitate to contact us in case of any questions.

Kind regards

A handwritten signature in blue ink, appearing to read 'N. Layh', with a long, sweeping underline.

**Dr. Norman Layh**  
Head of Business Development